



MedPlus Pharmacy Notice of Privacy Practices

Effective Date: May 12, 2026

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

MedPlus Pharmacy operates as a privately and independently owned pharmacy corporation serving the Washington DC metropolitan area. In accordance with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule (45 CFR 164.520), this institution is legally mandated to maintain the strict confidentiality of your Protected Health Information (PHI).

I. Legal Obligations of this Pharmacy

Pursuant to federal regulatory standards, MedPlus Pharmacy is required to:

- Safeguard the privacy and security of your PHI.
- Provide this comprehensive statement detailing our legal duties and specific privacy protocols.
- Adhere strictly to the terms of the privacy notice currently in effect.
- Notify impacted individuals expeditiously following any breach of unsecured PHI.

II. Permissible Uses and Disclosures of PHI

This pharmacy may utilize and disclose your health information for the following core operational frameworks:

- **Treatment:** We process PHI to dispense prescription medications, manage your therapeutic regimen, and consult with your prescribing physicians or healthcare practitioners across our multi-jurisdictional service regions (including Washington DC, Virginia, and Maryland).
- **Payment:** We transmit PHI to health insurance carriers, Medicare, Medicaid, and pharmacy benefit managers to secure authorization and reimbursement for services rendered.
- **Healthcare Operations:** We utilize PHI to conduct internal quality assessments, perform staff training, execute legal audits, and optimize our independent pharmacy management systems.
- **Statutory Requirements:** We disclose PHI to public health authorities, law enforcement agencies, or federal oversight bodies when explicitly compelled by state or federal law.

III. Individual Patient Rights

Under federal law, patients of MedPlus Pharmacy possess the following statutory rights:

- **Right of Inspection and Copying:** You may formally request to inspect and obtain electronic or paper copies of your prescription records and clinical history.
- **Right to Amend:** You may submit a written request to amend your pharmacy records if you identify factual inaccuracies or omissions.
- **Right to Restrict Disclosures:** You may request restrictions on how we utilize or disclose your PHI for treatment, payment, or operational activities.
- **Out-of-Pocket Restrictions:** If you pay for a prescription entirely out-of-pocket, you possess an absolute right to restrict disclosure of that transaction to your health insurance provider.
- **Accounting of Disclosures:** You may request an official accounting of instances where this pharmacy disclosed your PHI for reasons outside of routine treatment, payment, or operational protocols.
- **Confidential Communications:** You may direct this pharmacy to communicate with you via specific alternative channels or at alternative physical locations throughout our metropolitan service areas.
- **Right to Paper Copy:** You retain the right to receive a physical, paper copy of this document upon demand, notwithstanding prior electronic consent.

IV. Modifications to this Notice

MedPlus Pharmacy reserves the right to amend its privacy policies and the terms of this notice at any time. Any material changes will apply retroactively to all PHI maintained by the pharmacy. Revised notices will be promptly posted within our physical facility and published on our corporate website.

V. Complaints and Corporate Contact Information

If you determine that your privacy rights have been infringed upon, you may file a formal grievance with our corporate office or submit a complaint to the Secretary of the United States Department of Health and Human Services (HHS). MedPlus Pharmacy prohibits any form of retaliation against individuals who file a complaint.

Designated Representative: Privacy Officer

Corporate Entity: MedPlus Pharmacy

Physical Address: 5130 Duke Street, Suite # 2, Alexandria, VA 22304

Telephone Line: (703) 751-1111

Electronic Mail: pharmacy@mplusrx.com

Geographic Service Scope: Washington DC, Arlington, Bailey's Crossroads, Landmark, Pentagon City, Potomac, Alexandria, Huntington, Rose Hill.